



# Strategic Plan 2022-27

Connecting and empowering Queensland's multicultural communities

Ethnic Communities Council of Queensland acknowledges the traditional owners of country throughout Australia and recognises their continuing connection to land, waters and community. We pay our respects to them and their cultures, and to Elders past and present.

## Who is ECCQ

Established in 1976, Ethnic Communities Council of Queensland (ECCQ) has been the independent, member-based peak body representing multicultural communities across Queensland. We are the Queensland representative council of the Federation of Ethnic Communities' Council of Australia (FECCA). We aim to support, advocate and amplify the contributions and needs of multicultural communities across our state.

## Vision

Queensland is an inclusive and equitable place where we can all maximise our potential and contribute to society.

## Mission

We work with our members, communities and governments to strengthen equitable participation of multicultural communities in Queensland through the provision of advocacy, education and empowerment.

## Values

### **Recognition**

We acknowledge Aboriginal and Torres Strait Islander Peoples as the First Peoples of Australia.

### **Compassion**

We are caring, considerate and have empathy for our clients, members and communities.

### **Accountability**

We are responsible for our actions and our results.

### **Respect**

We respect and value people and our diversity.

### **Excellence**

We strive to make a real and positive impact and our clients and communities know that they are valued.

## Strategic Goals



### Advocacy, Influence and Representation

We advocate for the needs of multicultural communities, making sure the voices of people from different backgrounds are represented and heard by governments and other decision makers. We promote a socially cohesive, equitable and respectful society through representative, well-informed and evidence-based advocacy to influence public policy and community awareness.



### Strong, Resilient and Connected Communities

We celebrate and promote the strength of our multicultural communities, and empower people from cultural and linguistically diverse backgrounds to participate. We strengthen the capacity of multicultural communities to celebrate their strengths and overcome challenges. We will support effective communication and engagement within and between communities and key stakeholders including government and policy makers.



### Service Excellence

We deliver excellence in aged care services and health programs tailored for multicultural communities. We will deliver culturally responsive, client centred services for community and the sector, which are sustainable, compliant, high quality and best practice.



### Sustainability and growth

We are a passionate and culturally diverse team, with strong governance, expertise and capacity to sustain and grow our work for the benefit of multicultural Queenslanders. We work in partnership with our members as well as local and national organisations that align with our mission to drive and support our purpose and strategic goals.